

Noise Control Solution for an Open Plan Office



Creating a better working environment for Compass Housing Services

One of Australia's largest non-government social housing providers, Compass Housing Services has been providing secure and affordable housing for disadvantaged people for more than 35 years.

Yet they discovered they had a challenge of their own: significant noise control issues in their newly refurbished Newcastle branch. Compass employees soon discovered the poor acoustics when they started using their open plan office.

The Challenge

As part of their everyday roles, employees were working together, answering phones, and discussing solutions within the open plan office. Nothing out of the ordinary; yet the noise levels from these discussions and phone calls created an uncomfortable working environment.

Seeking a solution to the team's difficulties communicating in their open plan office, Compass Housing Services' Tenant Engagement Officer discovered Avenue Interior Systems.

The Avenue Solution

The Tenant Engagement Officer's research gave management the confidence that Avenue Interior Systems could supply an end-to-end noise control solution.

The Avenue team soon discovered that Compass Housing Services' new office had a few areas that required acoustic treatment. One of the most obvious areas needing immediate noise control was the open plan offices.

Working with an AcousTech engineer, Avenue's designer created a solution of custom wrapped 50mm [Calando Panels](#). These acoustic polyester panels can be applied to wall or ceiling surfaces for maximum sound absorption.

While Calando Panels are available as standard in white or black, for Compass Housing Avenue covered the panels with Calando Rise fabric to match their corporate colour scheme.

Results Achieved by Avenue

The results were beyond Compass Housing Services' expectations: the staff could hear each other and their clients with far more clarity!

A team member told Avenue, "We're happy with them and the office staff say that it has made a big difference, adding a bit of colour and depth to our white walls. Thank you for all of your help getting these ordered, made up and shipped. It is greatly appreciated."

If you have acoustic issues with your open plan office, contact the team at Avenue Interior Systems on **1300 827 177**.

We look forward to Designing Your Silence.