# Jindera Community Hub Benefits from Acoustics Treatment by Avenue



## Creating a quieter, more comfortable space for Greater Hume Council

Greater Hume Shire is a local government area in the Riverina region of southern New South Wales. One of the local council's assets, the Jindera Community Hub performs multiple uses for the community. The facility includes:

- A customer service office
- Ample public space with free open access computers
- A branch of a local bank within the building, and
- Office space for several council staff.

#### The challenge

After the first ten months of the Jindera Community Hub's operation, Greater Hume council realised that this variety of users was creating significant noise issues within the space.

They engaged Avenue Interior Systems to carry out acoustic treatment in both the foyer and the community hub, to reduce echo and volume in these areas.

### The Avenue Solution

Avenue Interior Systems collaborated with the Council and our AcousTech engineer to create the ideal acoustic treatment. After we received plans and photos of the affected space, our AcousTech engineer completed acoustic modelling to confirm both the challenges and the best solution.

Avenue then worked closely with the Council with regard to the best course of action, the colours they wanted to use, and their preferred layout. When all stakeholders were happy with the final plans, Avenue provided <u>Calando Panels</u> for the ceiling as well as the walls. The wall panels were custom cut and wrapped in fabric to match the facility's décor.



### Results Achieved by Avenue

The results of the acoustic treatment were above and beyond what Greater Hume Council expected. In fact, their Director commented, "As you can see, the panels match the colour of the walls and ceiling well and are very unobtrusive. Despite not being able to notice them visually, the panels have made a huge difference to the office."

The Director continued, "The noise issues that we were experiencing have now largely disappeared, and the main office/foyer area is now a quiet space, no matter how many people are in the office."

"Overall we are very happy with the result and the difference that the panels have made to the ambience of the office"

Greater Hume Council was so pleased with the outcome they have now also invested in acoustic treatment for their Culcairn Library.

If you have a commercial acoustics concern, contact Avenue Interior Systems on 1300 827 177 and find out how Calando Panels can be part of the way we Design your Silence.

